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G.L. Bajaj Institute of Management & Research

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POST GRADUATE DIPLOMA IN MANAGEMENT (2017-19)

MID-TERM EXAMINATION (TERM - I)

Paper Name- **Organizational Behavior-I**
(Paper Code)- **PG-01**

Time: **90 Minutes**
Max Marks: **20**

Note:

1. Answer all the Questions

Section - A

1. Read the case and answer the questions below: (4+4= 8)

Mrs Banda, a community nurse with 5 years experience, from another health center wants to develop a teenage health education programme. Permission is denied from her immediate new supervisor. Her previous supervisor accepted changes and new ideas from juniors. She is thinking of transferring to another facility with more autonomy although she feels she can make a difference if given the opportunity to do so.

Questions:

- (i) Discuss the type of management theory under which Mrs Banda is operating.
- (ii) How can Banda approach this problem? Draw an appropriate SWOT.

Section- B

2. What is organization Behavior? Explain the Evolution of Management in reference to OB. (2)
3. What are various management roles? Explain with specifications. (2)
4. State briefly theory X, theory Y and theory Z with suitable examples. (2)

Section-C

5. Differentiate between contingency and systematic approach with suitable examples. (3)
6. Write a Short Note on all three (approx 60 words): (3)
 - i) Hawthorne Experiment
 - ii) Fayol's Contribution in Management
 - iii) OB Model